

Quality Policy

Harkness Screens is dedicated to a culture of continuous improvement with quality at the core of all our organisation's activities. Our quality policy is central to this culture and will ensure that all the products, and services we provide, meet our Customers' and approval requirements.

Commitment to the implementation of supporting total management systems is essential to achieving our company's goal. To ensure that the policy is successfully implemented, our staff will be responsible for identifying all customer requirements and ensuring the correct procedures are followed.

The quality policy is based on fundamental principles: ensuring we fully identify and conform to the needs of our customers, continual improvement of our services; training and understanding of our employee's job requirements.

Objectives need to ensure that the requirements of this policy are met and that continuous improvement is maintained in line with the spirit of the policy. These objectives will be set, determined and monitored at management level.

The quality policy objectives and principles will be available and cascaded down to all staff. Training will be an integral part of this strategy.

Harkness Screens believes in the concept of customers and suppliers working together in the policy of continual improvement to achieve total satisfaction for the customer / end user.

Harkness Screens will continually review and improve on, our products and services provided to our customers. We are committed to all operations being completed in a timely manner which is cost- effective and beneficial.



Mark Ashcroft, CEO

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